

# Legacy - Demelza Hospice Care for Children 'Space to Grow'

OSBORNE



We are so grateful to the team at Osborne and all their colleagues and suppliers for giving us such a phenomenal gift.

The incredible transformation to our Eltham hospice has already made a huge impact – not just to our children and families, but also our staff and volunteers too, who work tirelessly to provide the best possible care.”

*Ryan Campbell - Demelza's CEO*

# Celebrating 50 Years

In celebration of 50 years as a family owned construction company, Osborne wanted to build a lasting legacy for children and their families.

Our people put forward many exceptional schemes and Demelza Children's Hospice 'Space to Grow' project was selected as the perfect fit.

The team at Demelza provide essential respite and end of life care for children with complex needs but their facilities were under pressure.

*"I was enthralled to learn Osborne wanted to make lives in our South East London hospice building better. I couldn't imagine how the building, we affectionately termed 'compact and bijoux' could be transformed? But then I had never met Osborne's Project Manager Andrew Gratton, nor had I worked with an Osborne project team before." Demelza's Director of Resources, Lavinia Jarrett*

## What we did?

Early discussions with frontline carers, the young people and their families brought the realisation that more than just a few tweaks were needed! So a substantial two storey

extension was designed to incorporate Demelza's wishes for a new and improved Reception, Children's Day Room, Family Room, Staff Room, Training and Family Group Work Room and Bed Store.

Undertaking the extensive build, whilst still delivering expert care, would be challenging. The difficult decision was taken to move the children out for the duration of the build – but only for 14 days!

The tight 2 week window needed meticulous planning and slick decision making. A joint team from Demelza, Osborne and key partners Baily Garner and Workplace Creations took the lead, consulted care staff and planned for every eventuality. It was clear Demelza's dreams were going to come to fruition.

*Working with children who have palliative care needs is not an exact science, nothing can be assumed and there are extremely sensitive issues to consider. We literally didn't need to explain anything twice. We were given a design and specification for the building that matched every need we had identified. The internal design was literally breathtaking and more, so much more, than we could ever have envisaged. Demelza's Lavinia Jarrett*

The two week build period went like clockwork with an army of volunteers from Osborne, Demelza and our suppliers. They worked tirelessly to build the facilities needed to continue delivering outstanding care.

## The Legacy

The team, families and care staff celebrated their success on 5<sup>th</sup> December 2017 with the official opening by Demelza's patron, Lady Penny Lancaster-Stewart.

*Penny Lancaster-Stewart said: "This transformation to their Eltham hospice is a fantastic gift that the children, families and the whole Demelza team truly deserve. This new space will make a real and lasting difference to everyone at Demelza."*

*Osborne's Chief Executive, Andy Steele said: "I am delighted we have made a difference with the Demelza Space to Grow Project. I felt it was important to leave a legacy and achieve an outcome which will positively impact on the lives of children and families in our society for the next 50 years. This ambitious project would not have been possible without the support of our supply chain and many partners who have come together for such a worthwhile cause."*

