



Top 10 Tips for Achieving Zero-Day Voids



1

Complete void pilots during mobilisation stage to understand & test the Lettable Voids Standard.



2

Enable early visibility of upcoming voids to ensure appropriate resources & supervision is in place.



3

Make resource **coordination simpler & save time** by fitting secure key safes to properties for personnel access.



4

Identify work that can be undertaken prior to resident leaving



5

Clear all outstanding **utilities accounts** promptly



6

Develop pre-inspection process to carry out quick-win tasks.



7

Develop programme for each individual void as standalone project.



8

Offer incoming customer the opportunity to **move in earlier** with some non-disruptive work being completed whilst in occupation.



9

Identify resource flexing opportunities in planning process to ensure prompt void turnaround.



10

'Just in time' void pack deliveries containing all required materials to avoid operative downtime.