



What Zero-Day Voids Look Like



Turnaround quick win minor voids in **24 hours** from receipt of keys



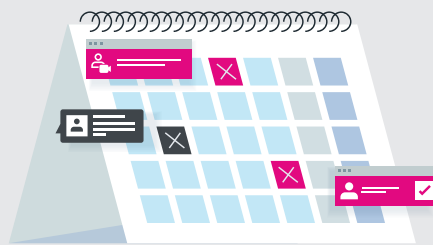
Reduce re-let time by a minimum of **7 calendar days** within the 1st year of contract

Dacorum Borough Council:



61% key to key improvement

since contract commencement in 2014



Re-let time of **18 days**



Over **£350k** in additional rental income



50% overall improvement

between 2012 & 2015

London Borough of Waltham Forest:



Void costs **£700 below the median**



Re-let time of fewer than **20 days**