

Innovative Collaborative Community Newsletter

APRIL 2018

OSBORNE



Welcome to the latest Innovative Collaborative Community (ICC) newsletter. In this issue we explore topics such as what makes a good bid submission, how infrastructure projects serve communities, Equality, Diversity and Inclusion, and share our recent project successes.

We believe that innovation plays a vital role in helping us achieve our focus of resolving issues with better solutions, delivering better value and the best experience possible for the end user.

Through Our Customer's Eyes – What Makes a Good Bid Submission?

Practising continuing improvement in infrastructure bids means focusing on the importance of value and confidence- through demonstrating understanding of customers' broader strategic and business objectives, collaboration, diversity and inclusion, and innovation.



[READ MORE >](#)

The Journey of Equality, Diversity and Inclusion

Our workforce does not reflect the diversity of the communities that we serve. The skills shortage is a real issue, and we must do more to create a wider talent pool from which we can encourage people into the industry and provide a nurturing environment that both develops talent and ensures our people want to stay working in our business.



[FIND OUT MORE >](#)

Shall we Innovate more in Infrastructure Maintenance?

When it comes to maintaining our transport infrastructure, the traditional value equation is governed by cost. When prioritising cost, compromises must be made elsewhere. There must be a greater focus on applying innovation and how we can find alternative methods that create less disruption to the transport network.



[READ FULL STORY >](#)

Bringing Socially Inclusive Outcomes into the Mainstream

How do infrastructure projects serve communities? Funding bodies, investors and contractors must work together to ensure infrastructure projects give back as much as possible in socially inclusive outcomes. Not just to infrastructure and places, but also with opportunities to learn, train, and secure high value employment.



[READ FULL STORY >](#)

Why We Called our Safety Cultural Programme STOP Think!

As a learning organisation, we are committed to sharing lessons from any incidents and being honest about root causes and mistakes. We want to ensure that our people, subcontractors and partners go home safe and unharmed every day. The cultural programme we have built around these objectives is called STOP Think!



[READ FULL STORY >](#)

Sharing our Success Stories: Innovation in Action at Osborne Infrastructure

The Osborne team is always looking for innovative ways to help our customers achieve more while keeping disruption for infrastructure users to a minimum. A few examples from recent projects show how this approach works in practice.



[READ FULL STORY >](#)

For more information or any queries on our infrastructure business please contact Mike Todd

07972 007941 or mike.todd@osborne.co.uk



Innovative Collaborative Community Newsletter