



Smart Thinking Creates Better Outcomes

Osborne Property Services deliver value-driven asset management, through using smarter thinking to achieve the best results for our clients and customers.

We look at maximising asset value through a combination of strategies.

We actively examine, manage and maintain housing stock by taking a long-term view. Our focus is to maximise the client budget through reducing the number of defects in a property helping you to get more revenue over a longer period.

Our teams are geared to manage repairs and upgrades in the most cost-effective and timely manner possible. Through having a thorough understanding of the condition of the assets and the works required, our teams can coordinate any works with the residents' departure so that the property can be made ready for the next resident as soon as the very next day. With zero-day voids, there is no lost rental income.

By looking widely, using our experience and smart thinking, we can look at the cost of repairs and refurbishment over a longer period and then develop a programme to manage them most effectively. We coordinate works better, rather than just fixing things as they break, therefore introducing greater cost efficiencies.

Our people act as our eyes and ears to protect our clients' physical assets on the ground by identifying other potential defects.

We are focused with making sure that residents have a positive experience. Our approach is based on visibility of an asset's condition, and maintaining its standards means our people can integrate planned and reactive works much more effectively to maintain the housing stock and also provide a more positive resident experience.

